



Cruising ahead

Access2CareSM Transportation Benefit

Safe, comfortable transportation to
your medical appointments

[AetnaRetireePlans.com](https://www.aetna.com/retireeplans)

72.30.319.1 B-Flyer (5/20)





Safe, comfortable transportation to your medical appointments

We don't want you to worry about how you'll get to your medical appointments. Instead, we want you to focus on what matters, like your health and treatment plans. That's why Aetna offers optional, non-emergency transportation that gets you there and back.

These rides are included with your plan at **no extra cost**.

You can check your Evidence of Coverage or call the number below for information on trip and mileage allowances. Rides are provided through Access2CareSM. If you need a ride to and from the doctor, you'll use two trips.

Here are some examples* of how members may use the benefit

- Diane's son can take her to an appointment with her cardiologist, but he has to pick up his kids later and can't make the return trip. Diane uses one trip of her transportation benefit to get home from the doctor.
- John's neighbor Mary usually takes him to check-ups with his primary care doctor, but she's busy on one appointment day. John needs a ride both to and from the doctor, so he uses two trips.

* These are illustrative examples only, not actual member experiences.



If you need to reserve a ride, call **1-855-814-1699 (TTY: 711)**, Monday–Friday, 8 AM–8 PM all time zones. Visit **Access2Care.net** to reserve a ride and get more details.

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premium and/or co-payments/co-insurance may change on January 1 of each year. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage.